

## INSTALLATION & OPERATION



### SB series Line Interactive UPS

#### 1 Inspection

The following items are inside the box:

● UPS unit ● User manual ● USB cable ● software CD  
Remove the UPS from its package and inspect it for damage that may have occurred during shipping. If any damage is discovered, re-pack the unit and return it to the place of purchase.

#### 2 Connect to Utility Power

Connect AC power cord to utility power. Then, the UPS will start to charge inside battery. For best result, charge the battery for 6 hours prior to initial use.

#### 3 Plug in Equipment

Plug your equipment to Battery Backup Outlets on the rear panel of the UPS.

**NOTE:** Make sure that the UPS is powered on to protect all important devices from data loss during power failure.

**CAUTION: NEVER** connect a laser printer or scanner to the battery backup outlets of UPS. The equipment may draw significant power to overload the UPS.

#### 4 Connect Com. Port and Install Software

Connect one end of the USB cable to PC and the other to the USB port at the rear of the UPS.

Download the ViewPower software to your hard drive. Follow on-screen instructions to complete the software installation.

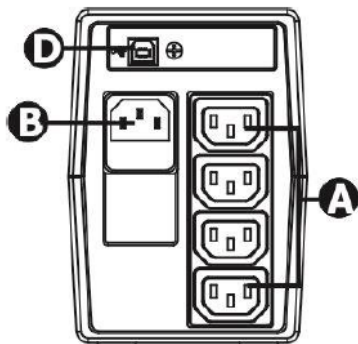
## LCD DISPLAY

### Operation Display

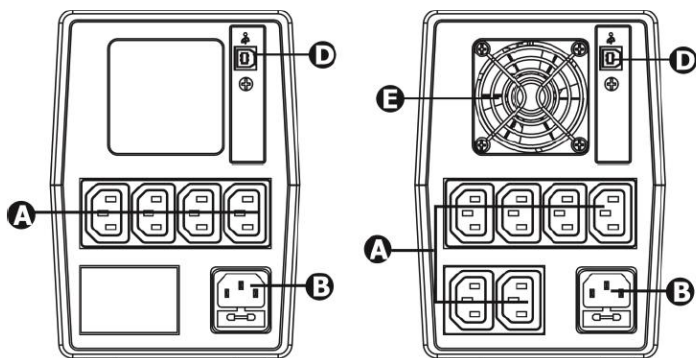
| UPS Mode                 | LCD | Description   |
|--------------------------|-----|---|
| UPS Power on             |     | When UPS is powered on, it will enter this mode for 4 seconds.  |
| AC Mode                  |     | LCD information will be displayed in the following order when LCD is touched.<br>1. Output voltage<br>2. Input voltage<br>3. Load level<br>4. Battery capacity<br>When AVR is functioning,  icon will flash every second.                           |
| Overload in AC mode      |     | When overload occurs, alarm will beep every 0.5 second.<br>icon will flash.   |
| Battery Mode             |     | Alarm will beep every 10 seconds and LCD information will be displayed in the following order when LCD is touched.<br>1. Output voltage<br>2. Input voltage<br>3. Load level<br>4. Battery capacity<br>When battery level is low,  icon will flash. |
| Overload in battery mode |     | When overload occurs, alarm will beep every 0.5 second.<br>icon will flash.   |

**NOTE:** If backlight shuts off, you may activate it by touching the screen.

## REAR PANEL



SB-04002 / SB-06002 / SB-08002



SB-10002

SB-15002/ SB-20002

- A – Battery backup outlets
- B – AC Input
- D – USB com port
- E – Cooling fan (1500/2000 models)

### Fault Code Table:

| Fault condition                    | LCD | Solutions  |
|------------------------------------|-----|--|
| Output short circuited             | F01 | Disconnect short-circuited loads and restart the UPS again.                                      |
| Overload fault                     | F02 | Disconnect all output loads and restart the UPS again.   |
| Overcharge                         | F03 | Call for service immediately.  |
| Bad or severely discharged battery | F04 | Please replace the battery.  |
| High output voltage fault          | F05 | Call for service immediately.  |
| Over-temperature                   | F06 | 1. Turn off the unit and wait for cooling.<br>2. Or remove excessive loads and wait for cooling. |

## SAFETY CAUTION

**SAVE THESE INSTRUCTION-This manual contains important instructions that should be followed during installation and maintenance of the UPS and batteries.**

- This UPS utilizes voltage that may be hazardous. Do not attempt to disassemble the unit. The unit contains no user replaceable parts. Only factory service personnel may perform repairs.
- The utility outlet that supplies the UPS shall be installed near the UPS and shall be easily accessible.
- During the installation of this equipment it should be assured that the sum of the leakage currents of the UPS and the connected loads does not exceed 3.5mA.
- Connection to any other type of receptacle other than a two-pole, three-wire grounded receptacle may result in shock hazard as well as violate local electrical codes.
- In the event of an emergency, press the "OFF" button and disconnect the power cord from the AC power supply to properly disable the UPS.
- Do not allow any liquids or any foreign object to enter the UPS. Do not place beverages or any other liquid-containing vessels on or near the unit.
- This unit intended for installation in a controlled environment (temperature controlled, indoor area free of conductive contaminants). Avoid installing the UPS in locations where there is standing or running water, or excessive humidity.
- Do not plug the UPS input into its own output.
- Do not attach a power strip or surge suppressor to the UPS.
- Do not attach non-computer-related items, such as medical equipment, life-support equipment, microwave ovens, or vacuum cleaners to UPS.
- Do not dispose of batteries in a fire as they may explode.
- A battery can present a risk of electrical shock and high short circuit current. The following precautions should be observed when working on batteries:
  - 1) Remove watches, rings, or other metal objects from the hands.
  - 2) Use tools with insulated handles.
  - 3) Wear rubber gloves and boots.
  - 4) Do not lay tools or metal parts on top of batteries.
  - 5) Disconnect charging source prior to connecting or disconnecting batteries terminal.
- Internal battery voltage is 12VDC. Sealed, lead-acid, 6-cell battery.
- Servicing of batteries should be performed or supervised by personnel knowledgeable of batteries and the required precautions. Keep unauthorized personnel away from batteries.
- When replacing batteries, replace with the same number and type of sealed lead-acid battery.
- Do not open or mutilate the battery or batteries. Release electrolyte is harmful to the skin and eyes. It may be toxic.
- Attention, hazardous through electric shock. Also with disconnection of this unit from the mains, hazardous voltage still may be accessible through supply from battery. The battery supply should be therefore disconnected in the plus and minus pole at the connectors of the battery when maintenance or service work inside the UPS is necessary.
- To reduce the risk of overheating the UPS, do not cover the UPS' cooling vents and avoid exposing the unit to direct sunlight or installing the unit near heat emitting appliances such as space heater or furnaces.
- Unplug the UPS prior to cleaning and do not use liquid or spray detergent.

**WARNING:** This is a category C2 UPS product. In a residential environment, this product may cause radio interference, in which case the user may be required to take additional measures.

## SPECIFICATIONS

| MODEL                            | SB-04002                          | SB-06002   | SB-08002   |
|----------------------------------|-----------------------------------|------------|------------|
| <b>CAPACITY</b>                  | 400VA/240W                        | 600VA/360W | 800VA/480W |
| <b>Input Voltage</b>             | 230 VAC                           |            |            |
| <b>Output Voltage Regulation</b> | ± 10 % (Bat. mode)                |            |            |
| <b>Transfer Time</b>             | Typical 2-6 ms                    |            |            |
| <b>Waveform</b>                  | Simulated Sine Wave               |            |            |
| <b>Battery Type &amp; No</b>     | 12V/4.5Ahx1                       | 12V/7Ahx1  | 12V/9Ahx1  |
| <b>Charging Time</b>             | 6 hours recover to 90% capacity   |            |            |
| <b>Dimension (DxWxH)</b>         | 300 x 101 x 142 mm                |            |            |
| <b>Net Weight (kgs)</b>          | 3.7                               | 4.4        | 5.0        |
| <b>Humidity</b>                  | 0-90% RH @ 0-40°C non-condensing) |            |            |
| <b>Noise Level</b>               | Less than 40dB                    |            |            |

| MODEL                            | SB-10002                          | SB-15002    | SB-20002    |
|----------------------------------|-----------------------------------|-------------|-------------|
| <b>CAPACITY</b>                  | 1KVA/600W                         | 1.5KVA/900W | 2KVA/1200W  |
| <b>Input Voltage</b>             | 230 VAC                           |             |             |
| <b>Output Voltage Regulation</b> | ± 10 % (Bat. mode)                |             |             |
| <b>Transfer Time</b>             | Typical 2-6 ms                    |             |             |
| <b>Waveform</b>                  | Simulated Sine Wave               |             |             |
| <b>Battery Type &amp; No</b>     | 12V/7Ah x 2                       | 12V/9Ah x 2 | 12V/9Ah x 2 |
| <b>Charging Time</b>             | 6 hours recover to 90% capacity   |             |             |
| <b>Dimension (DxWxH)</b>         | 320 x 130 x 182 mm                |             |             |
| <b>Net Weight (kgs)</b>          | 8.2                               | 10.4        | 11.0        |
| <b>Humidity</b>                  | 0-90% RH @ 0-40°C non-condensing) |             |             |
| <b>Noise Level</b>               | Less than 40dB                    |             |             |

\*Specifications are subject to change without notice.

## TROUBLESHOOTING

| Problem                            | Possible Cause                               | Solutions   |
|------------------------------------|--|---|
| Nothing is displayed on LCD panel. | The UPS is not on.                           | Press the power switch again to turn on the UPS.  |
|                                    | Battery voltage is too low.                  | Charge the battery at least 6 hours.  |
|                                    | Battery fault.                               | Replace the battery.  |
| The UPS always on battery mode.    | Power cord loose.                            | Re-plug the power cord.   |
| The UPS continuously beeps.        | Please check the fault code for the details. | Please check the fault code for the details.  |
| Backup time too short.             | Battery voltage is too low.                  | Charge the battery at least 6 hours.  |
|                                    | Overload.                                    | Remove some unnecessary loads. Before reconnecting equipment, please verify that the load matches the UPS capability specification. |
|                                    | Battery defect.                              | Replace the battery.  |

If any abnormal situations occur that are not listed above, please call for service immediately.